

Certain countries have restrictions in place regarding the allocation of local numbers.

Required Document List:

We strives to inform our customers of the applicable restrictions to ensure compliance with local telecommunications regulations.

The following table lists current countries where restrictions apply, along with the documentation required for local number registration. Please make sure to stay current of restrictions.

Country	Required Documents				Country	Required Documents			
	Local	National	Toll-Free	Shared Cost		Local	National	Toll-Free	Shared Cost
Bahrain	N/A	N/A	1, 2, 4, 7	N/A	Indonesia	N/A	N/A	1, 3	N/A
Belgium	1, 5	1, 4	-	N/A	Ireland	1, 5	-	-	-
Bolivia	N/A	N/A	1, 3, 8	N/A	Italy	1, 5	N/A	-	N/A
Bosnia & Herzegovina	N/A	N/A	1, 3	N/A	Japan	1, 3	-	-	N/A
Bulgaria	1, 6	N/A	-	N/A	Luxembourg	N/A	1, 3	1, 3	N/A
China ^{*a, d, g}	N/A	N/A	N/A	1, 2, 3, 7	Malaysia	1, 2, 4, 7	N/A	1, 3	N/A
Costa Rica	N/A	1, 3	1, 2, 3, 7, 8	N/A	Malta	N/A	1, 4	N/A	N/A
Croatia	1, 2, 3	N/A	-	N/A	Netherlands ^{*d, g}	1, 4	1, 4	1, 2, 3	N/A
Cyprus ^{*b}	1, 2, 3, 7	1, 2, 3, 7	-	N/A	Portugal	N/A	1, 4	-	N/A
Ecuador	N/A	N/A	1, 3, 8	N/A	Russian Fed.	1, 3	N/A	-	N/A
France	1, 5	1, 3	1, 4	N/A	Singapore	1, 2, 3	N/A	1, 3	N/A
Georgia	1, 6	-	-	N/A	South Africa ^{*e}	1, 2, 5, 7	1, 2, 3, 7	1, 2, 3, 7	N/A
Germany ^{*c}	1, 2, 6, 7, 8	1, 4	1, 2, 4, 7	N/A	Spain	1, 4	1, 4	-	N/A
Greece	1, 4	N/A	N/A	N/A	Switzerland	1, 4	N/A	1, 4	N/A
Hong Kong	N/A	1, 2, 4, 7	1, 3	N/A	Thailand ^{*d}	1, 3	1, 3	1, 3	N/A
Hungary	1, 6	1, 4	N/A	N/A	Turkey ^{*f}	1, 2, 3	1, 2, 3, 7	N/A	N/A
Iceland	N/A	N/A	1, 3	N/A	United Arab Emirates	N/A	N/A	1, 3	N/A
India	N/A	N/A	1, 3	N/A	Uruguay	N/A	N/A	1, 3, 8	N/A

-
User registration is not required
N/A DIDs not available

- 1 Name, business name and contact phone numbers.
- 2 Passport or ID copy. In case registration process is performed under a company name, the company registration certificate shall be provided along with of passport or ID copy.
- 3 Address worldwide.
- 4 Local address in the same country as DID ordered.
- 5 Local address in the same area as DID ordered.
- 6 Local address in the same city as DID ordered.
- 7 Proof of address form (copy of utility bill no older than 6 months).
- 8 Specific registration form needs to be filled in and signed by the end user. You will be provided with the required form during registration process.

- * a - China Shared Cost DID registration requires 2 ID copies and 2 proof of adress forms (no older than of 3 months).
- * b - Cyprian company certificate should be provided in case registration is performed under company name.
- * c - Germany company certificate should be provided in case registration is performed under company name.
- * d - The detailed service description of DID usage.
- * e - Passport or ID copy: South African national identity document; South African biometric

national identity card; passport (issued by any country).

* f - For Local DID registration: Turkish ID card copy; Turkish mobile phone number; the latest invoice for mobile phone number. Verification code is sent to indicated mobile phone number. For Turkey National numbers, registration details/documents must be in Latin characters.

* g - Chinese, Shared Cost DID and Netherlands Tool-Free registration process cannot be performed under personal details.